



Supportive Parents provides the Special Educational Needs & Disability Information, Advice and Support (SENDIAS) Service in Bristol, North Somerset and South Gloucestershire.

We are an independent organisation offering free, confidential and impartial advice to parents, children or any young person aged 16 – 25 about SEND.

We aim to encourage parents, young people and professionals to work more closely together in the best interests of the child or young person. We work to ensure that the views and experiences of parents, children and young people inform policy and practice. We endeavor to raise awareness of SEND issues, processes and procedures.

**We are a registered charity managed by a Board of Trustees, with a small membership.**



**10am – 2pm**  
Mon, Wed & Fri during term time

**0117 989 7725**

## What we offer



### Telephone Support

You can speak to our trained advisors between 10am – 2pm Monday, Wednesday and Friday during term time. At all other times you can leave us a message and we will get back to you.

### Independent Support

We also provide Independent Support (IS) to help parents and young people through the Education Health Care Assessment process, including disagreement resolution, mediation and appeal to tribunal.

### Paperwork

We can help you with paperwork for meetings, reading or responding to letters and reports, statutory assessments, written contributions, reviews and planning.

### Meetings & Face to Face Support

We offer support to help you to prepare for meetings with schools, early years settings and colleges. We may also be able to provide support at meetings. We offer appointments at our offices and may be able to visit you at home.

### Termly Newsletter

Contains local and national information about SEND. Available on our website.

### Support Groups

We hold support group meetings in local areas. We advertise dates and venues on our website, Facebook and Twitter. You can also phone our Information, Advice and Support Line or ask your educational setting for details.

### Courses

We run free Information Courses for parents and carers of children with special educational needs and disabilities.

The courses are designed to give an overview of relevant policies and specific information relating to SEND provision.

We also participate in training aimed at SENCOs, School Governors, Trainee Educational Psychologists etc.

### Contact Us

To email us please complete the form on our website.

### Website

For more information about our service or for information, advice and support enquiries.

**[www.supportiveparents.org.uk](http://www.supportiveparents.org.uk)**

